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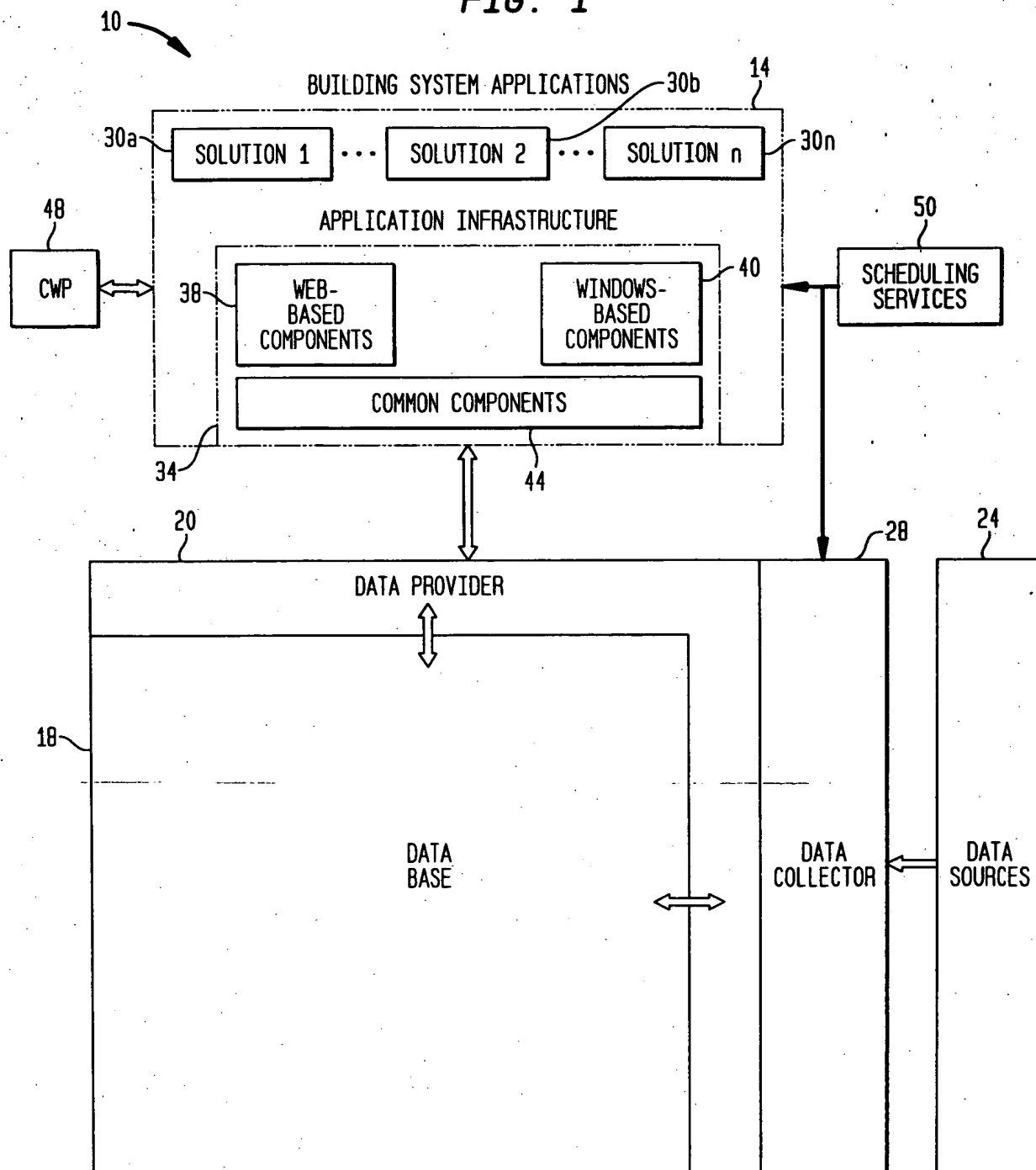
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FIG. 1



2/30

FIG. 2A

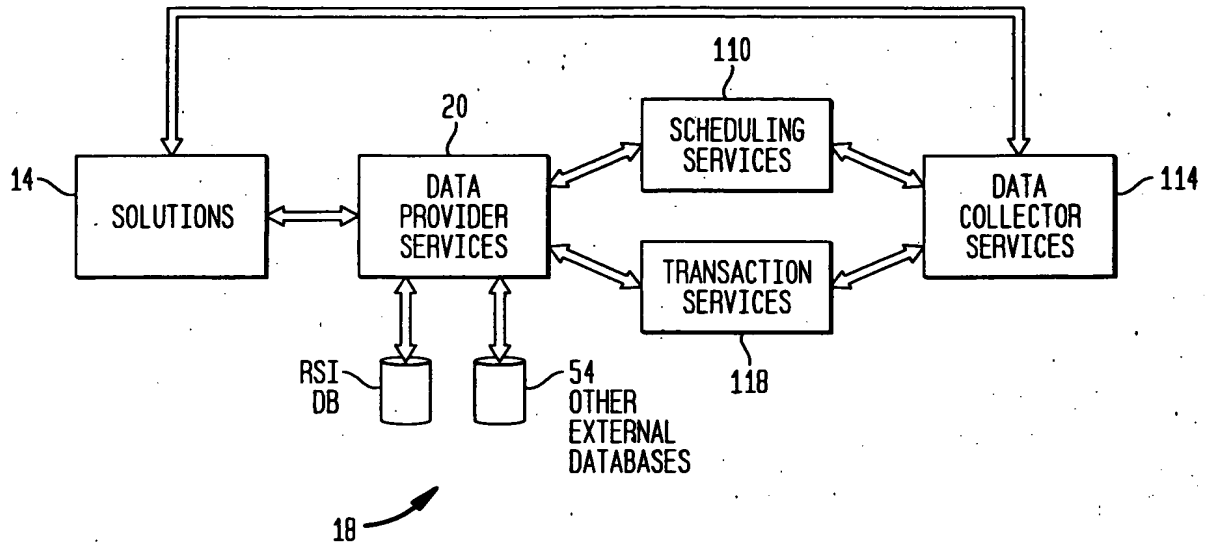


FIG. 2B

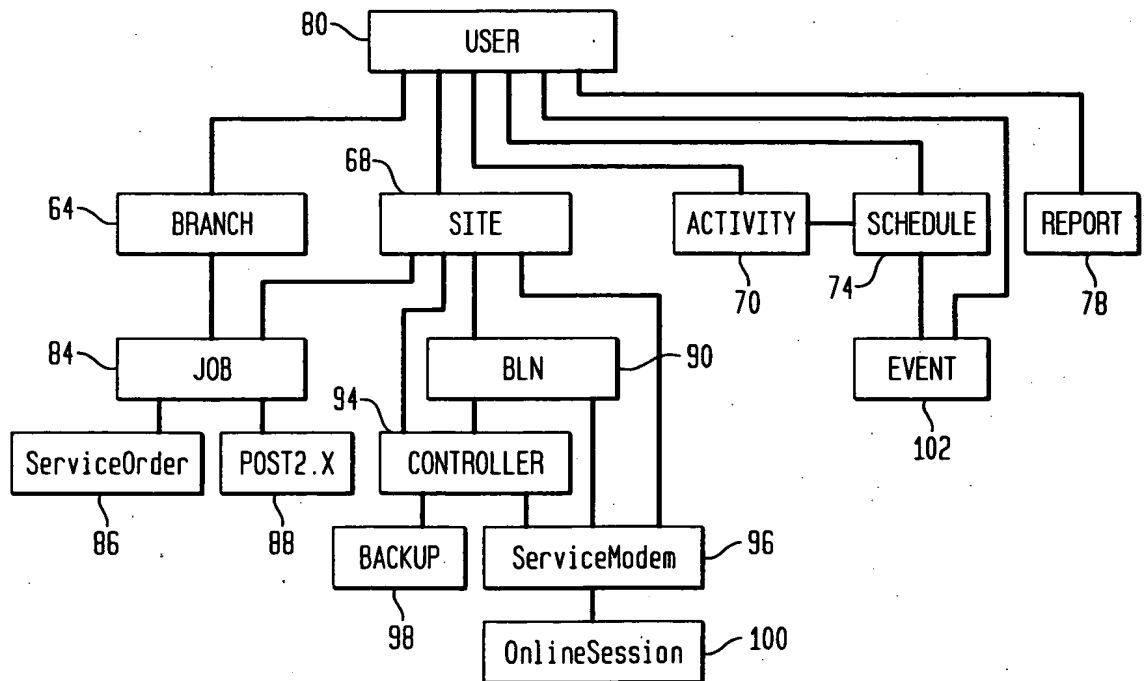
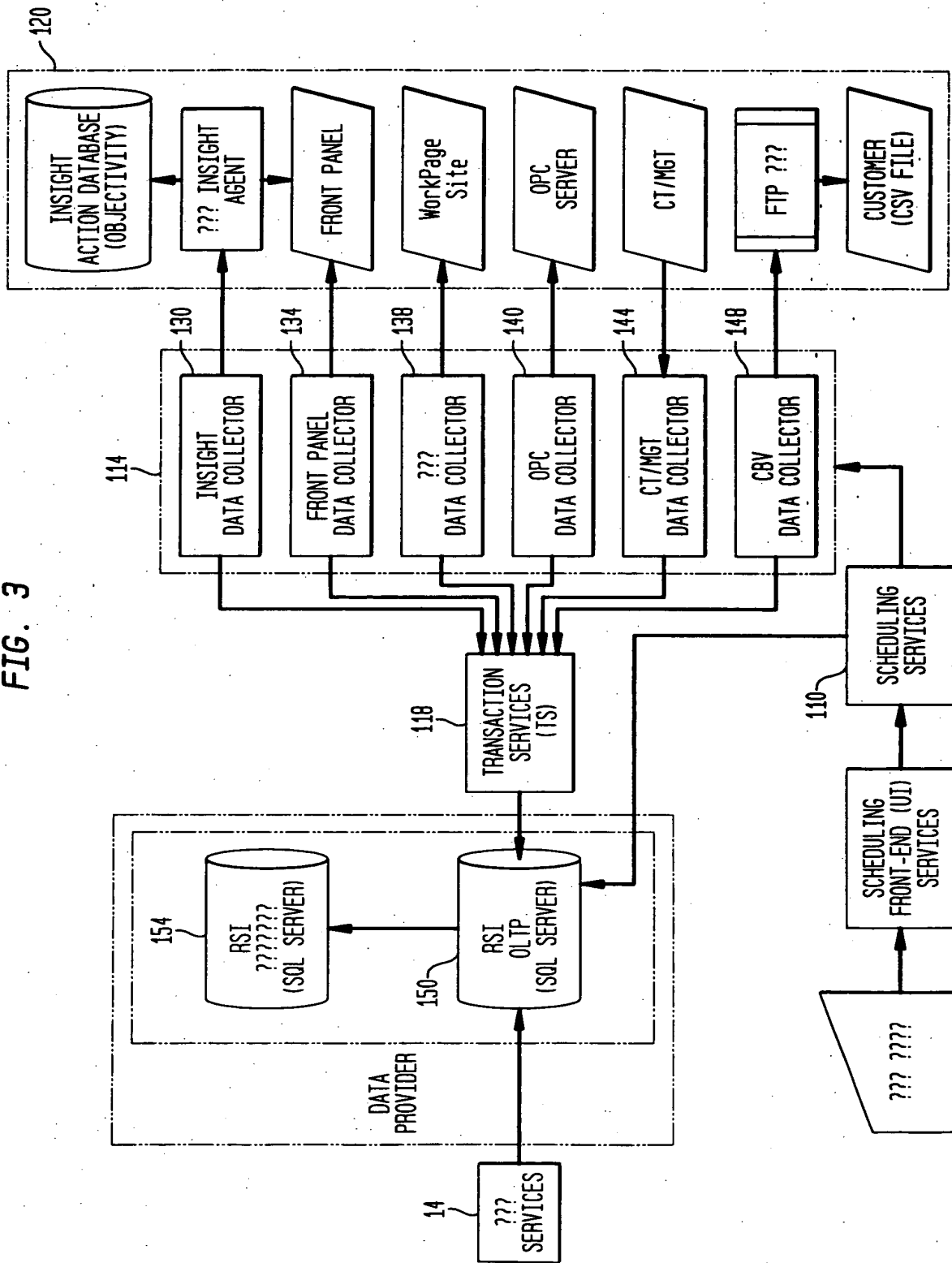


FIG. 3



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FIG. 4

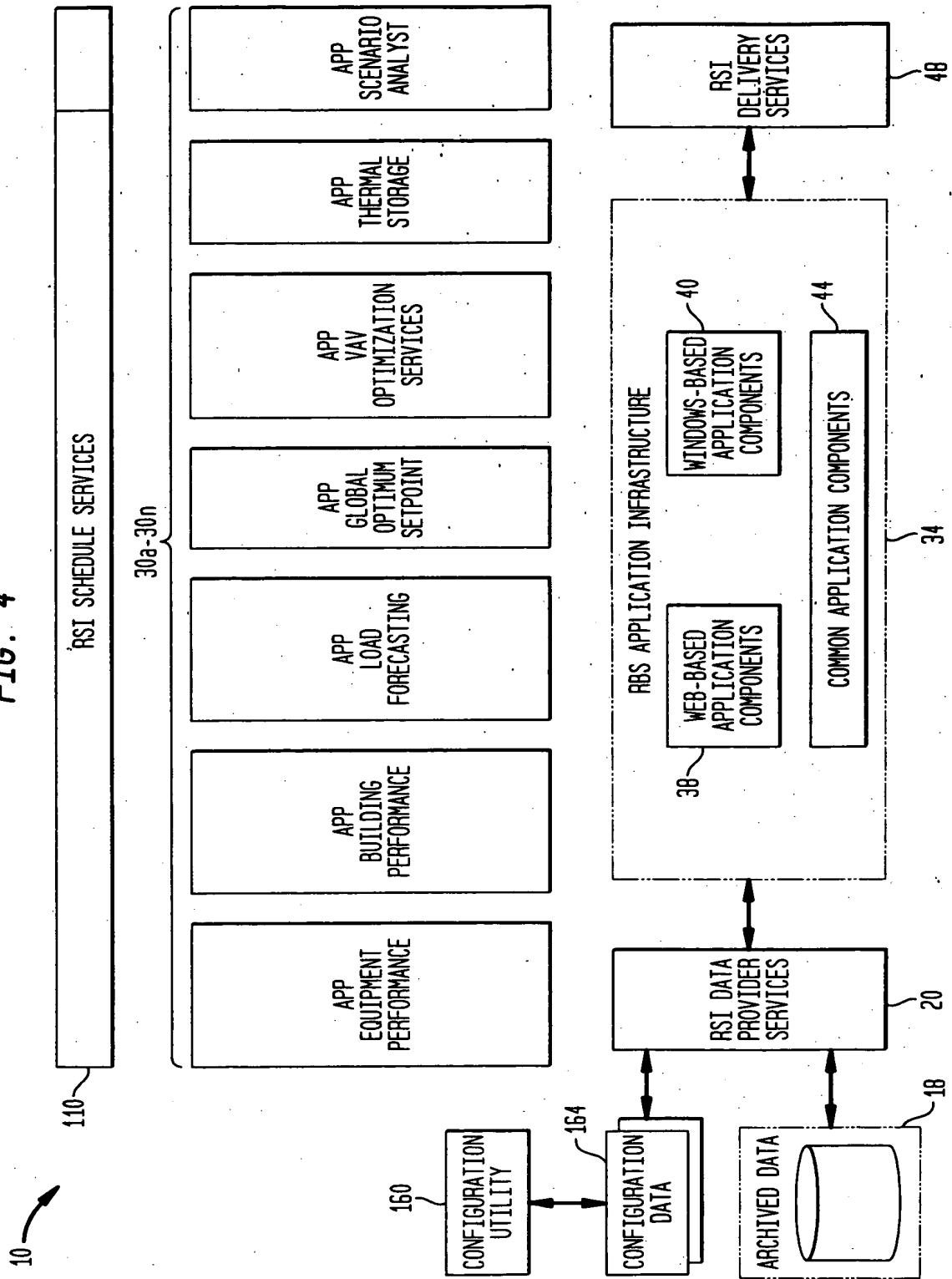
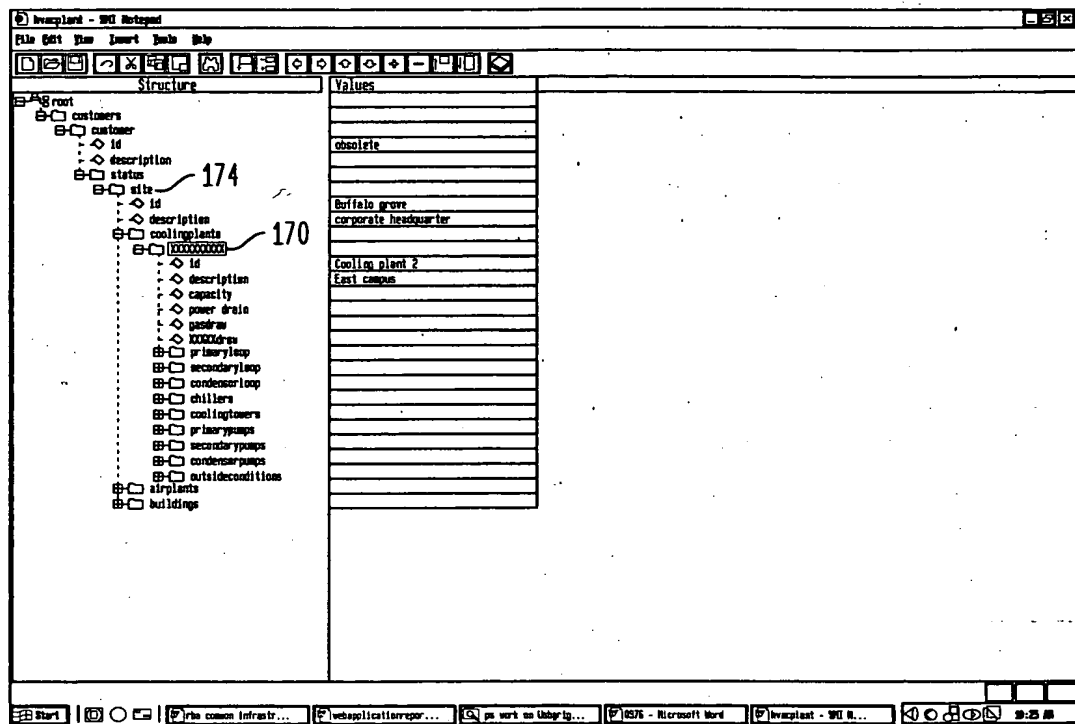


FIG. 5



[illegible]

7/30

[illegible]

8/30

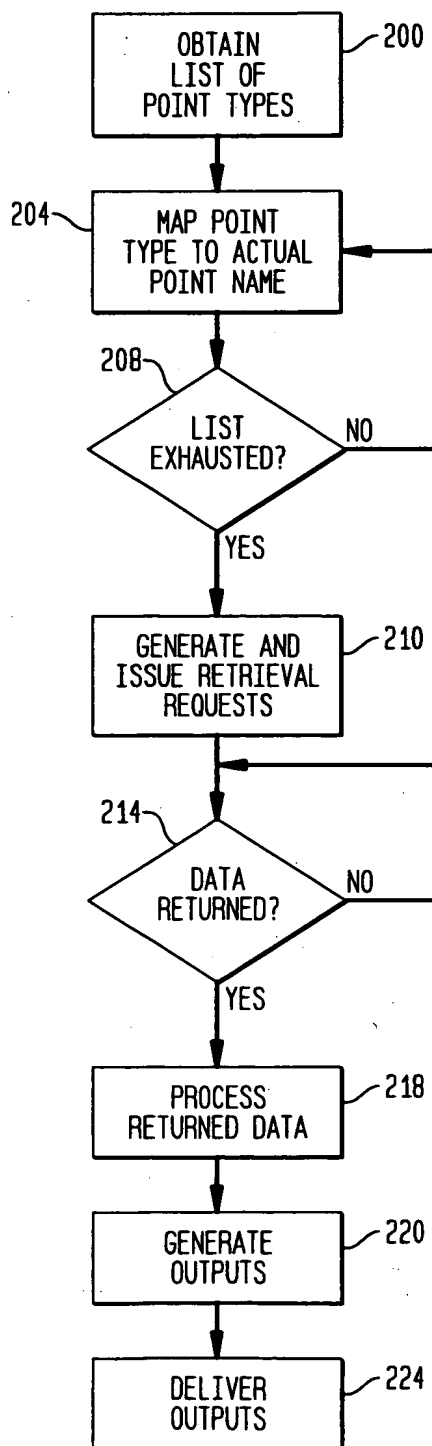
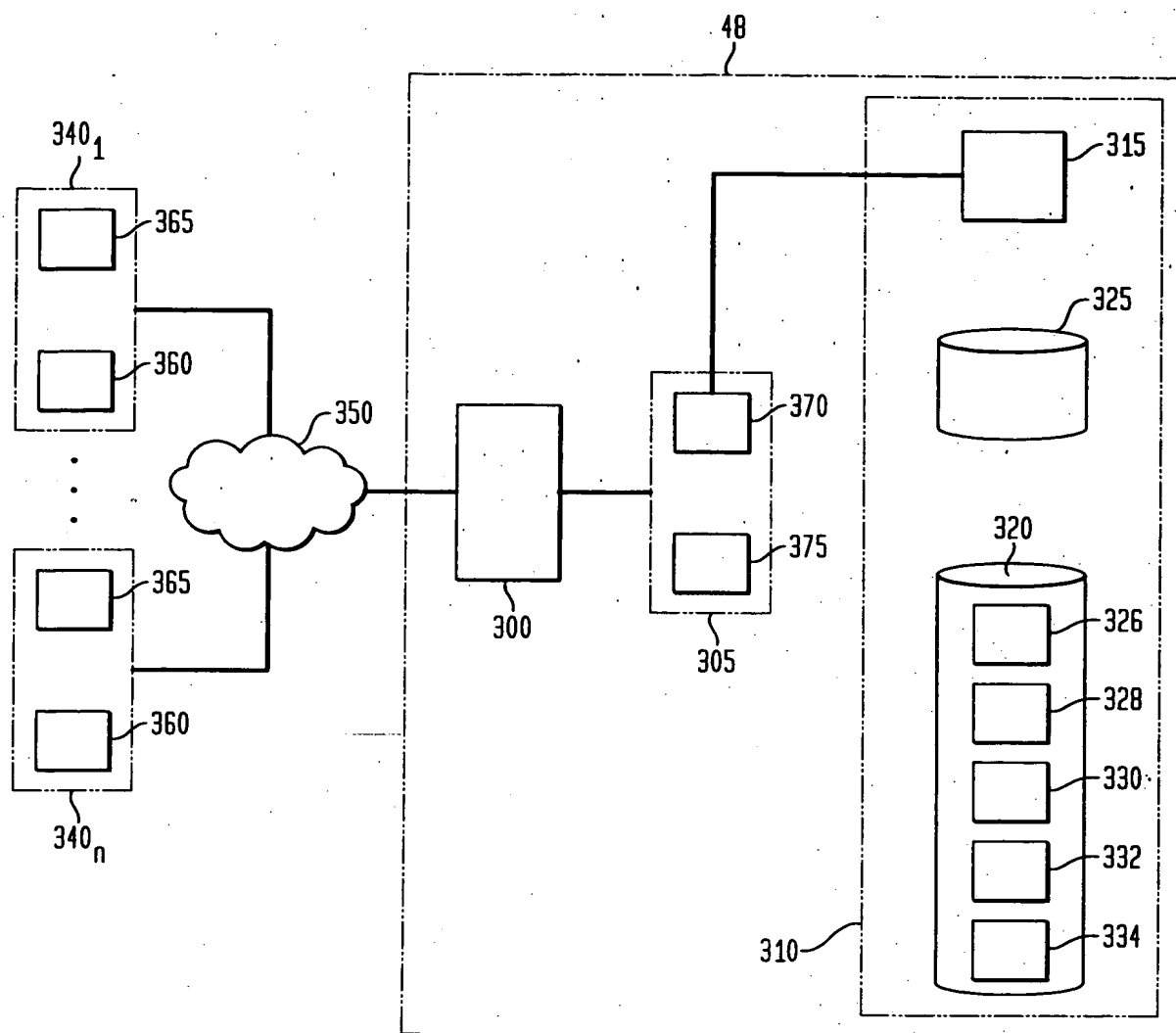
FIG. 8

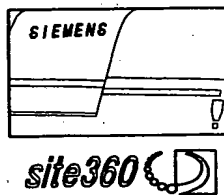
FIG. 9



10/30

FIG. 10

400



SIEMENS

Siemens Building Technologies Home News

Help Contact Us Sitemap

Search for... go >

Service Central Fileshare Administration Log Out
 Home | >Service Central >Service Activity

430

Request Service

→ Service Activity
 Open Calls
 Closed Calls
 Custom Reports
 TSP Contracts 435
 Equipment 440
 Sites 440
 Request Service

Service Activity

The service activity function provides online access to all service information for the sites, equipment, and service activities that you are authorized for. Clicking any of the links provides more detailed information for that entry.

Summary

The summary provides and overview of all service activity for all sites for which you are authorized grouped by status, call type, and system type.

Call Status

Open

13 406
 150 410

Closed

146 412

Call Type

Preventive

146 414

Corrective

17 416

System

Fire

18 420

HVAC

56 422

Mechanical

54 424

Security

35 426

Detail

The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.

Item 1-5 of 43

Export to:

.xls

.doc

ASCII

Site

Call Status

Open

Closed

Preventive

Call Type

Corrective

Type

Number

SZ COLLEGE PARK (B320013)

1 0

0

1 HVAC

1

SZ COLLEGE PARK (B320013)

0 3

3

0 Mechanical

3

SZ EAST LIBRARY (B408013)

0 1

1

0 Mechanical

1

SZ EAST POINT (B425013)

2 0

0

2 HVAC

2

SZ EAST POINT (B425013)

0 1

1

0 Mechanical

1

1-5 6-10 11-15 16-20

21-25

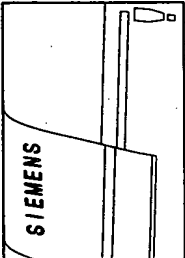
26-30

next →

404

11/30

FIG. 11



500

site360 Home site360 Ordering Help Contact Us Sitemap

Request Service

Service Central Fileshare Administration Log Out

Home | >-- >-- >-- >Open Calls

Search for... go >

Open Calls

Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report.

Item 1-5 of 15

Open Date	Order No.	Status	Site	Description	Call Type	System	PO No.
4/23/03	▶ 030321-0852	Open	SZ MULTIPURPOSE (B251013)	REPLACE SCREENS	Preventive	Mechanical	200303374
4/18/03	▶ 030307-3329	Open	SZ COLLEGE PARK (B320013)	PH	Preventive	Mechanical	200304780
4/18/03	▶ 030416-0534	Open	SZ TOM LOWE (B239013)	REPLACE DEFECTIVE CONDENSING F	Preventive	Mechanical	200305191
4/18/03	▶ 030416-0589	Open	SZ TOM LOWE (B239013)	PH **NOTE** MUST CALL TO GET T	Preventive	Mechanical	200305192
4/17/03	▶ 030416-0551	Open	SZ SOUTHWEST (B440013)	LEAK ON 1ST CIRCUIT ON CHILLER	Preventive	Mechanical	200305232

▶ 1-5 ▶ 6-10 ▶ 11-15

Export to: .xls .doc ASCII

→ Display Filter Criteria →

→ Service Activity

→ Open Calls

→ Closed Calls

→ Custom Reports

→ TSP Contracts

→ Equipment

→ Sites

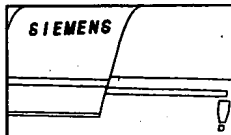
→ Request Service

2002P12040US01

12/30

FIG. 12

600



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site360 Home site360 Ordering

Help Contact Us Sitemap

Search for... go >

Service Central Fileshare Administration Log Out
Home | >>> >Open Calls >Service Order

Request Service

site360

→ Service Activity
→ Open Calls
Closed Calls
Custom Reports
TSP Contracts
Equipment
Sites
Request Service

Service Order

Below is detailed information for the individual service order you have selected.

Summary

The summary provides an overview of information related to the selected service order number.

Service Order No.	030321-0852	Customer Name	Demonstration Customer
PO Number	200303974	Contract No.	
Site	SZ MULTIPURPOSE (B251013)	System	Mechanical
Status	Open	Open Date	4/23/03
Call Type	Preventive	Closed Date	
Request Type	fax		
Problem Type	Repair or Replace Parts		
Call Priority	Next Scheduled Visit		

Detail

The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue.

Problem Description REPLACE SCREENS FOR CIRCULATION PUMP STRAINER
Resolution

Further Information

Use the following links to get further equipment, call, or appointment information.

go to ↙ Equipment ↙ Call Log ↙ Appointments
Equipment 610 620 630

The table below lists equipment that was serviced on the selected order number.

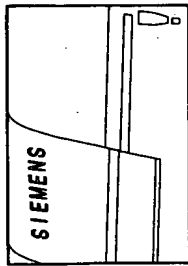
No Data Available.

Call Log

The table below lists all activities logged to the selected service order number.

FIG. 13

700



SIEMENS

Search for... go >

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Service Central Fileshare Administration Log Out

Home | >-- >-- >Open Calls >Service Order

Request Service

→ Service Activity
→ Open Calls
Closed Calls
Custom Reports
TSP Contracts
Equipment
Sites
Request Service

↑

Appointment

Below is the detailed information for the single appointment selected for this call.

Summary

Summary
The summary provides an overview of information related to the selected appointment.

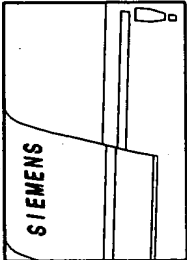
Service Order No.	030321-0852	Contract No.	
PO Number	200303974	Customer Name	Demonstration Customer
Site	SZ MULTIPURPOSE (9251013)	Branch	ATLANTA
		Lead Technician	Steve Conti
Appointment No.	030321-0852 0001 1 240097 ATL	Skill Type	Fitter Journeyman

Equipment
The table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.

No Data Available.

14/30

FIG. 14



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Search for... go >

Service Central Fileshare Administration Log Out

Home | >... >... >Closed Calls

Request Service

→ Service Activity

Open Calls

→ Closed Calls

Custom Reports

TSP Contracts

Equipment

Sites

Request Service

→ Display Filter Criteria →




Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report.

Item 1-5 of 178 810

Open Date	Order No.	Status	Site	Description	Call Type	System	PO No.
4/15/03	▶ 030307-3331	Complete	SZ EAST POINT (B425013)	PH	Preventive	Mechanical	200305028
4/15/03	▶ 030403-0115	Complete	UPS 35 Glenlake Fire	TAMPER TROUBLE	Preventive	Fire	
4/10/03	▶ 030307-3327	Complete	SZ FAIRBURN (B323013)	PH	Preventive	Mechanical	
4/10/03	▶ 030410-0120	Complete	SZ MULTIPURPOSE (B323013)	CHANGE THE BELTS	Preventive	Mechanical	
4/9/03	▶ 030307-3325	Complete	SZ SOUTHWEST (B440013)	PH	Preventive	Mechanical	200304882
▶ 1-5	▶ 6-10	▶ 11-15	▶ 16-20	▶ 21-25	▶ 26-30	next →	

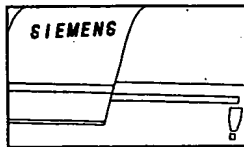
→ Display Equipment / Contract No.

FIG. 15 900

		SIEMENS				site360 Home site360 Ordering Help Contact Us Sitemap																																													
		Search for... <input type="text"/> Go >				Request Service																																													
Service Fileshare Administration Log Out Home >...> Selected Services																																																			
→ Service Activity → Open Calls → Closed Calls → Custom Reports → Selected Services → TSP Contracts → Equipment → Sites → Request Service		→ Display Filter Criteria → 																																																	
		<p>The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right.</p> <p>Item 1-5 of 15</p> <table border="1"> <thead> <tr> <th>Open Date</th> <th>Order No.</th> <th>Status</th> <th>Description</th> <th>Call Type</th> <th>System</th> <th>PO No.</th> </tr> </thead> <tbody> <tr> <td>5/1/03</td> <td>▶ 030409-0306</td> <td>Open</td> <td>MURRAY ELEMENTARY PREVENTIVE MAINTENANCE</td> <td>Preventive</td> <td>HVAC</td> <td></td> </tr> <tr> <td>5/1/03</td> <td>▶ 030409-0307</td> <td>Open</td> <td>NEHAWKA MIDDLE PREVENTIVE MAINTENANCE</td> <td>Preventive</td> <td>HVAC</td> <td></td> </tr> <tr> <td>5/1/03</td> <td>▶ 030409-0308</td> <td>Open</td> <td>CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE</td> <td>Preventive</td> <td>HVAC</td> <td>SIGNED TSP</td> </tr> <tr> <td>5/1/03</td> <td>▶ 030409-0309</td> <td>Open</td> <td>CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE</td> <td>Preventive</td> <td>HVAC</td> <td>SIGNED TSP</td> </tr> <tr> <td>4/16/03</td> <td>▶ 030409-0310</td> <td>Open</td> <td>CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE</td> <td>Preventive</td> <td>HVAC</td> <td>SIGNED TSP</td> </tr> </tbody> </table> <p>▶ 1-5 ▶ 6-10 ▶ 11-15 ▶ 16-20 ▶ 21-25 ▶ 26-30 next →</p> <p>→ Display Equipment / Contract No.</p>								Open Date	Order No.	Status	Description	Call Type	System	PO No.	5/1/03	▶ 030409-0306	Open	MURRAY ELEMENTARY PREVENTIVE MAINTENANCE	Preventive	HVAC		5/1/03	▶ 030409-0307	Open	NEHAWKA MIDDLE PREVENTIVE MAINTENANCE	Preventive	HVAC		5/1/03	▶ 030409-0308	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP	5/1/03	▶ 030409-0309	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP	4/16/03	▶ 030409-0310	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP
Open Date	Order No.	Status	Description	Call Type	System	PO No.																																													
5/1/03	▶ 030409-0306	Open	MURRAY ELEMENTARY PREVENTIVE MAINTENANCE	Preventive	HVAC																																														
5/1/03	▶ 030409-0307	Open	NEHAWKA MIDDLE PREVENTIVE MAINTENANCE	Preventive	HVAC																																														
5/1/03	▶ 030409-0308	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP																																													
5/1/03	▶ 030409-0309	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP																																													
4/16/03	▶ 030409-0310	Open	CONESTOGA HIGH SCHOOL PREVENTIVE MAINTENANCE	Preventive	HVAC	SIGNED TSP																																													

16/30

FIG. 16

1000**site360**

Service Activity
TSP Contracts
Equipment
Sites
→ Request Service

SIEMENSSearch for... go >

Service Central Fileshare Administration Log Out
| Home | >-- >Request Service

[site360 Home](#) [site360 Ordering](#)[Help](#) [Contact Us](#) [Request Service](#)

Request Service

This page is for submitting online service requests.

For emergency or after-hours service, please call your local branch office.

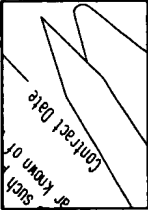
* Indicates required field.

Request Type * Priority * Select Site * OR Enter Site Select Equipment * OR Enter Equipment * Location * Description * PO No. Last Name First Name E-mail * Phone


18/30

FIG. 18

1200



Contract Date
or known of



Search for ... go >

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Service Central Fileshare Administration Log Out

Home | >Service Central >TSP Contracts >Active Contracts

Request Service

Active Contracts

Below is an overview of all active service contracts. Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table content to another format by clicking the desired file format symbol to the right.

Items 1-3 of 3 1220




Contract No.	Po No.	Description	Site	Status	Effective Date	Renewal Date	System
▶ NS-5699		TIME & MATERIAL	UPS 35 Glenlake Mechanical	Active	1/1/03	12/31/03	Mechanical
▶ PB-1394		FULL COMPREHENSIVE	Multiple Sites	Active	1/1/03	12/31/03	HVAC
▶ PC-1512			UPS 55 Glenlake FIRE	Active	8/1/02	7/31/03	Fire

→ Display Filter Criteria →

1210

Service Activity

- TSP Contracts
 - Active Contracts
 - Expiring Contracts
 - Cancelled Contracts
 - Expired Contracts
 - Custom Reports
- Equipment Sites
- Request Service

Export to:  xls  doc  ASCII

19/30

FIG. 19 1300

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Search for... go >

Service Central Fileshare Administration Log Out

| Home | >Service Central >TSP Contracts >Expired Contracts >Individual Contract

Request Service



Individual Contract

The Individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract duration, and service history under the specified contract.

Summary

The summary provides an overview of information related to the selected service contract.

Contract No.	PC-1356	PO No.
Status	Expired	
Effective Date	2/1/02	SBT Branch
Renewal Date	1/31/03	Secondary Contract
Time to Renewal	-21 Days	Coverage Type
Service Technician/ Account Engineer	Chris Howell	LABOR ONLY
		HVAC

1310

Service Activity

- TSP Contracts
- Active Contracts
- Expiring Contracts
- Cancelled Contracts
- Expired Contracts
- Custom Contracts
- Equipment
- Sites
- Request Service

Description

LABOR ONLY

Service Activity

Use the following links to get service history or scheduled service information.

→ Service History → Scheduled Services

Detail 1330 1340

Clicking an existing service contract displays the contract in its entirety.

1320



Sites & Equipment

The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.

Item 1-1 of 1	.xls	.doc	Item 1-1 of 1
Site	→ Equipment	1370	MECH/SPEC SCHEDULING
UPS 35 Glenlake Fire	1360		

1350

FIG. 20


1400

Stiemens Building Technologies Home News Help Contact Us Sitemap

Search for ... go >

Service Central Fileshare Administration Log Out

| Home | >Service Central >Equipment

 Request Service

Equipment

The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that piece of equipment.

Service Activity

TSP Contracts

→ Equipment

Sites

Request Service

Site go >

Export to:

Item 1-5 of 35	Site	Equipment or Services	Quantity	Location	Asset ID	System
UPS 35 Glenlake Automation	1404	1	CABINET 11	UPS35SL01	HVAC	
UPS 35 Glenlake Automation	1405	1	CABINET 12	UPS35SL02	HVAC	
UPS 35 Glenlake Automation	1406	1	INSIGHT 03	UPS35SL03	HVAC	
UPS Glenlake Fire	1407	1		UPS35SL04	HVAC	
UPS 55 Glenlake Automation	1408	1	CABINET 1 MAIN CHILLER PLANT	UPS55SL01	HVAC	

next →

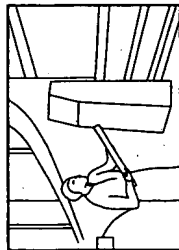


FIG. 21

SIEMENS 1500
Siemens Building Technologies Home News Help Contact Us Sitemap
Search for... go >
Service Central Fileshare Administration Log Out
| Home | >Service Central >Equipment >-- >Individual Equipment Request Service

Service Activity
TSP Contracts
→ Equipment
Sites
Request Service

Individual Equipment

The Individual equipment function provides all relevant technical information and detail for the selected piece of equipment.

Detail

Equipment **CLIENT WORKSTATION** Asset ID **UPS355L03**
Site **REV.** Warranty Expiration
Equipment Quantity **UPS 35 Glenlake Automation** Contract No. **▶ PB-1394-1520**
Equipment Location **1** System **HVAC**
INSIGHT 03

Service Activity
Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment.

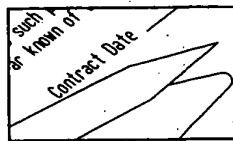
Item 1-1 of 1
Open Date
1/7/03
Description
FULL COMPREHENSIVE
Call Type
preventive
Order No.
▶ 021216-0836
PO No.
1540
Export to: .xls .doc ASCII

Closed Calls
Below is an overview of all service activities with a "closed" status (this includes completed, closed, and paid calls) for this piece of equipment.

Item 1-2 of 2
Open Date
7/3/02
Description
FULL COMPREHENSIVE
Call Type
preventive
Order No.
▶ 020625-0956
PO No.
1560
Export to: .xls .doc ASCII

22/30

FIG. 22


site360

Service Activity
 → TSP Contracts
 Active Contracts
 Expiring Contracts
 Cancelled Contracts
 Expired Contracts
 Custom Reports
 Equipment
 Sites
 Request Service

SIEMENS

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 Search for... go >

 Service Central Fileshare Administration Log Out
 | Home | >Service Central >Equipment >Individual Contract

Request Service

Individual Contract

The individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract duration, and service history under the specified contract.

Summary

The summary provides an overview of information related to the selected service contract.

Contract No.	PB-1394	PO No.	
Status	Active	SBT Branch	ATLANTA
Effective Date	1/1/03	Secondary Contact	Jacquelyn Brewer
Renewal Date	12/31/03	Coverage Type	FULL COMPREHENSIVE
Time to Renewal	313 Days	System	HVAC
Service Technician/ Account Engineer	M. Kevin Mote		

Description FULL COMPREHENSIVE

1630

Service Activity

Use the following links to get service history or scheduled service information.

→ Service History → Scheduled Services

1620

1650

Detail

Clicking an existing service contract displays the contract in its entirety.

1640

1660

Sites & Equipment

The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.

Item 1-3 of 3

☐ .xls

☐ .doc

☐ ASCII

Item 1-3 of 3

Site

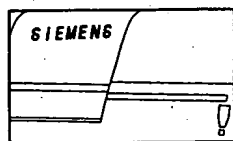
▶ UPS 35 Glenlake Automation
 ▶ UPS 55 Glenlake Automation
 ▶ UPS 55 Glenlake Automation

1670

Equipment

CLIENT WORKSTATION REV*

FIG. 23



site360

- Service Activity
 - Open Calls
 - Closed Calls
 - Custom Reports
 - Selected Services
- TSP Contracts
- Equipment
- Sites
- Request Service

SIEMENS

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Search for... go >

Service Central Fileshare Administration Log Out
| Home | >Service Central >Equipment > >Service Order

Request Service

Service Order

Below is the data for the single service activity you have selected.

Summary

The summary provides an overview of information related to the selected service order number.

Service Order No.	020625-0956	Customer Name	Demonstration Customer
PO Number		Contract No.	PB-1394
Site	UPS 35 Glenlake Automation		
Status	Closed	System	HVAC
Call Type	Preventive	Open Date	7/3/02
Request Type	generated	Closed Date	7/5/02
Problem Type	MAINTENANCE		
Call Priority	Next Scheduled Visit		

Detail

The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue.

Problem Description

Resolution JEFF C. 7/3/02-BUILDING ON GENERATOR AT THIS TIME.

Further Information

Use the following links to get further equipment, call, or appointment information.

go to ↙ Equipment ↙ Call Log → Appointments

Equipment 1750 1760 1770

The table below lists equipment that was serviced on the selected order number.

Item 1-3 of 3

Export to: .xls .doc ASCII

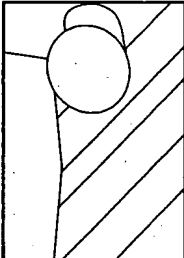
Equipment Name	Equipment Quantity	Location	Asset ID
▶		1 CABINET 11	UPS35SL01
▶		1 CABINET 12	UPS35SL02
▶ CLIENT WORKSTATION REV*		1 INSIGHT 03	UPS35SL03

Call Log

The table below lists all activities logged to the selected service order number.

No Data Available.

FIG. 24



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1800

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Search for... go >

Service Central Fileshare Administration Log Out

| Home | >Service Central >Sites

Request Service

Service Activity

TSP Contracts

Equipment

→ Sites

Request Service

Sites

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right...

Item 1-5 of 35

Site

▶ Primary

▶ SZ COLLEGE PARK (8320013) 1810




▶ SZ EAST LIBRARY (8408013)

▶ SZ EAST POINT (8425013)

▶ SZ ELECTION HSE (8804013)

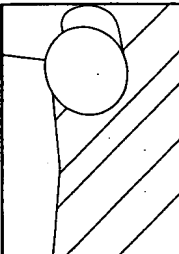
▶ 1-5 ▶ 6-10 ▶ 11-15 ▶ 16-20 ▶ 21-25 ▶ 26-30 next →

→ Display Filter Criteria →

Export to:  .xls  .doc  ASCII

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FIG. 25



SIEMENS

1900

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Home | >Service Central >Sites >... >Individual Site

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Individual Site

The Individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.

Service Activity Summary

The summary provides an overview of all service activity for this site grouped by status, call type, and system type.

1910	Site	SZ COLLEGE PARK (8320013)	Call Type	1930
			Preventive	▶ 3 — 1965
			Corrective	▶ 1 — 1970
1920	Call Status		System	1940
	Open	▶ 1 — 1950	HVAC	▶ 1 — 1975
	Closed	▶ 3 — 1960	Mechanical	▶ 3 — 1980

Service Activity Detail

The table below lists detail for the Individual site, as well as the service activity information associated with it. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.

1985

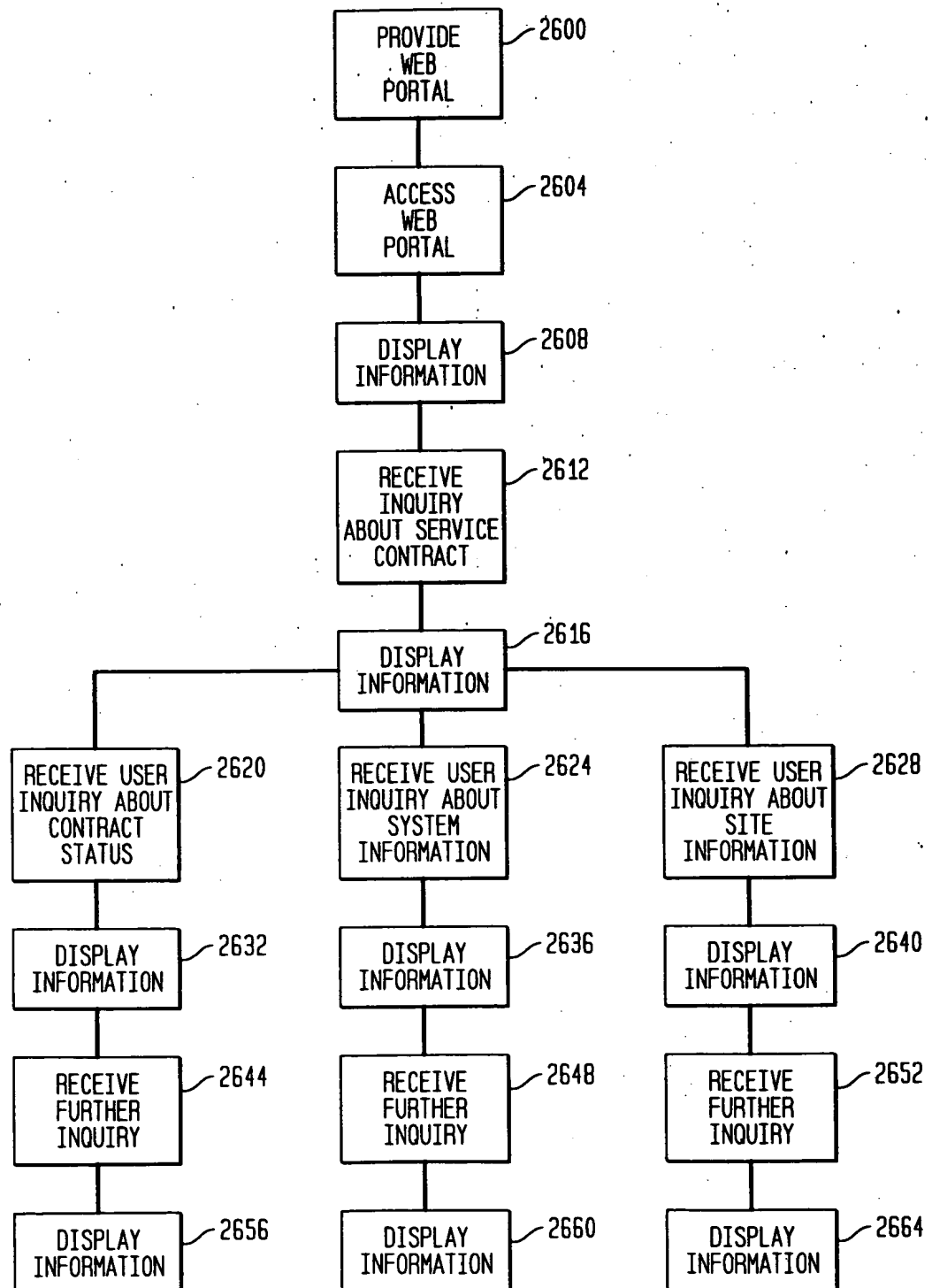
1990

Order No.	PO No.	Description	Call Status	Call Type	Open Date	System
▶ 021001-0210	PC-02SC87314	ANNUAL CHILLER PM	Closed	Preventive	10/7/02	Mechanical
▶ 021009-0275	PC02SC87314	INSTALL 2 CHECK VALVES & CLEAN	Closed	Preventive	10/15/02	Mechanical
▶ 021015-0068	PC-02SC87314	PM REPAIRS	Closed	Preventive	10/7/02	Mechanical
▶ 030205-0002		this is a test for the call t*	Open	Corrective	2/6/03	HVAC

Export to: .xls .doc ASCII

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FIG. 26



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FIG. 27

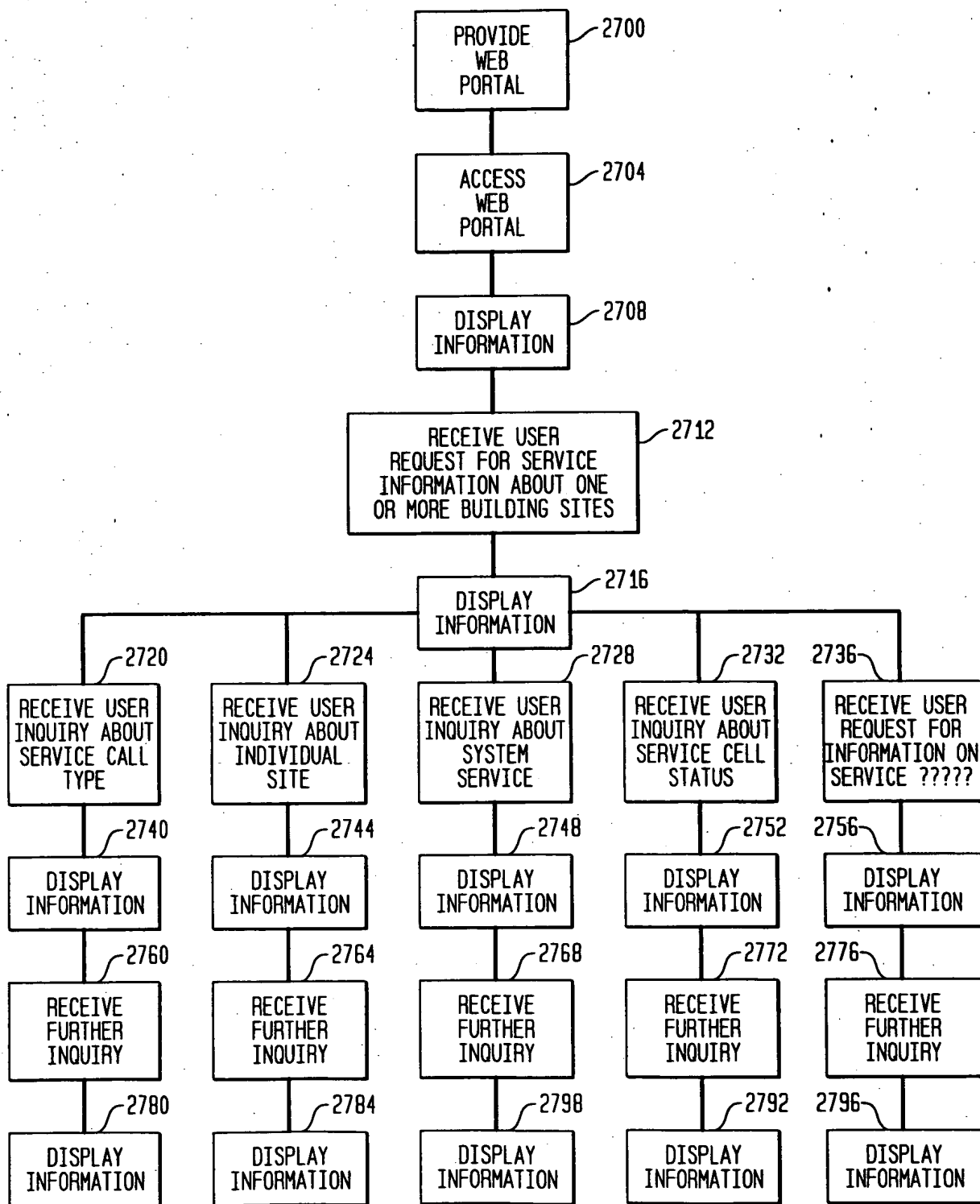
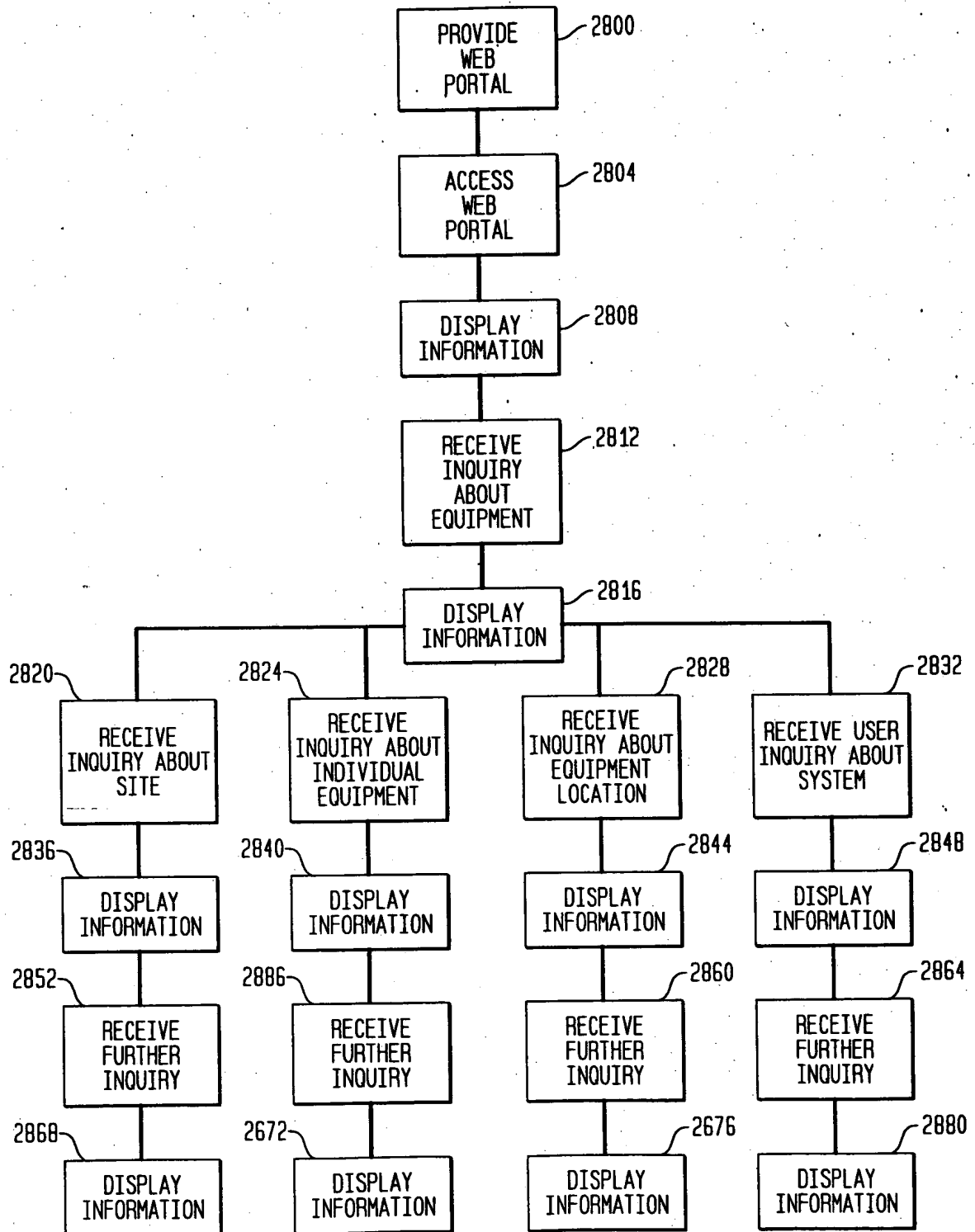


FIG. 28



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FIG. 29

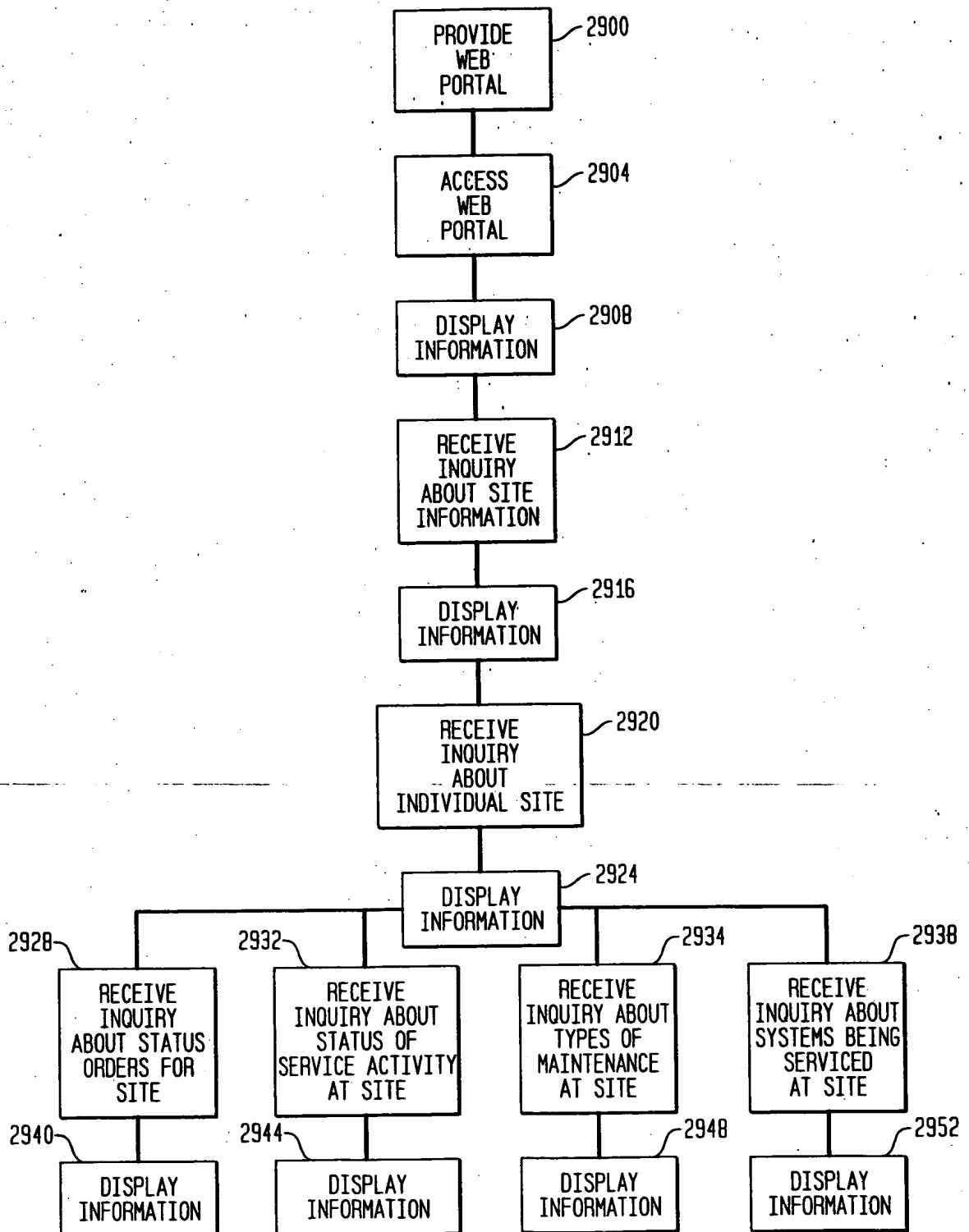


FIG. 30

